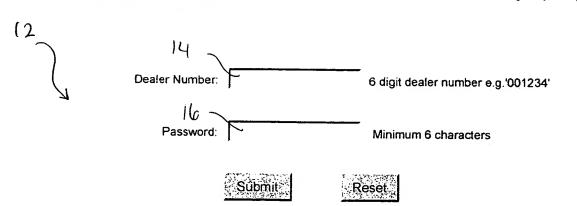
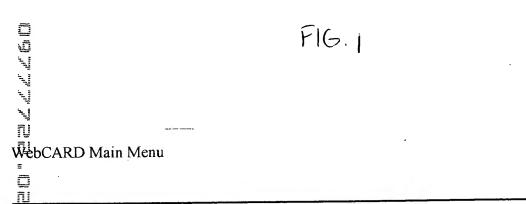
or Phoenix

@ 1-800-223-6217

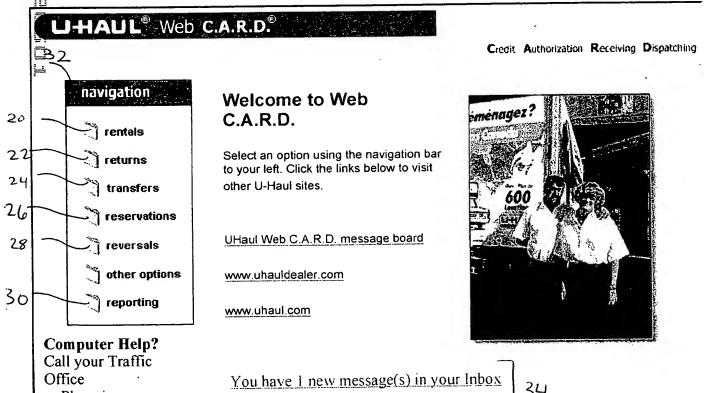


Credit Authorization Receiving Dispatching





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Credit Authorization Receiving Dispatching

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- other options
- ्री reporting

Computer Help? Call your Traffic Office or Phoenix @ 1-800-223-6217 **Rental Options**

Customers can rent U-Haul trucks, trailers, and equipment with or without a pre-existing reservation. Rental is available for both One-Way and In-Town. This form will guide you through the rental process.

In-Town Rental

One-Way Rental ~ 46



FIG. 3

WebCARD

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In-Town Rental

Enter Reservation Entity and Contract Number

<u>User Message</u>

Contract Number

Collecting Entity

Enter a reservation number or press Enter to continue

~ 52

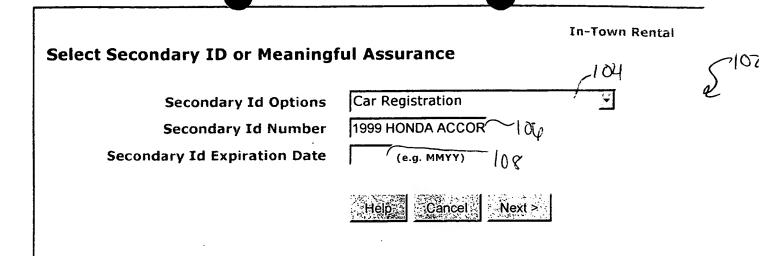
950104 ~ 54

U-Haul downloads are 621001 Collecting Entity.

Help

Cancel

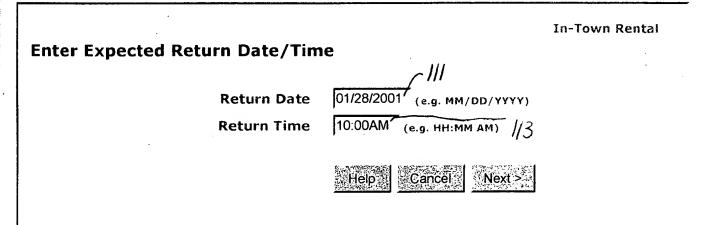
			_
	_	In-Town Rental	
Enter Customer Information			~ 70
First Name	MIKE ~ 72		E
Last Name	WIRAM 74		
Address	2727 NORTH CENTRAL AVE	 76	
City	PHOENIX 78	•	
State	AZ		
Zip Code	85004 ~ 82	80	
Telephone	602-263-6840 (e.g. 602-549-3819)		
Corporate Move Account		86	
Tax Exempt Number	~gv	<i>5</i> 0	
_	30		
	Help Cancel Next >		
	11 5		
√	16.5		
ebCARD		Page 1 of	1
		rugo ror	•
			_
		In-Town Rental	
Enter Drivers License Informatio	on		~91
	~92	E	
Number	B14838742	-94	
State	AZ Ala		
Expiration Date	1011 (e.g. MMYY)		
Birth Date	10/20/1951 (e.g. MM/DD/YYYY)		
Addt'l Drivers License Information	<u></u>	7	
Addt'l Number	Colock from link	ativo	
Addt'l State	Select from list	2 /00	
Addt'l Exp Date	(e.g. MMYY)	1,50	
Addt'l Birth Date	(e.g. MM/DD/YYYY)	ب	
	Help. Cancel Next >		
	F16.6		
	1-1/		

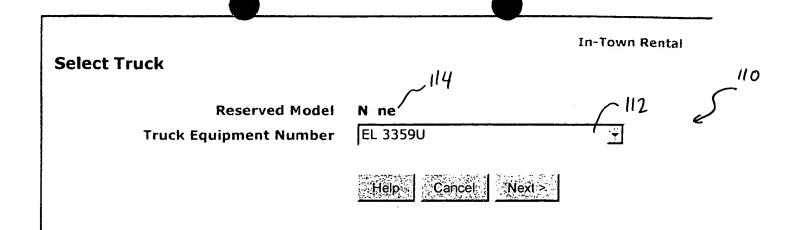


F16. 7

WebCARD

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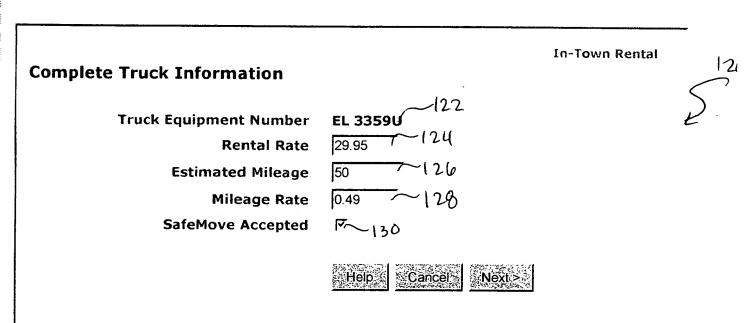




F16.9

WebCARD

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-136

In-Town Rental

Enter t tal of Supp rt Sales Items (B xes, Tape, etc.)

User Message

Sell U-Haul b xes and ther moving supplies.

U-Haul Sales Items (Incl. Tax)

75.99 134

Help & Cancel Next >

F1611

WebCARD

Page 1 of 1

In-Town Rental

Estimated charges

Estimated Rental amount \$29.95 ~ 142

Mileage Amount \$24.50 ~ 144

SafeMove/SafeTow Amount \$14.00 \(\simeq \text{!} \quad \(\psi \)

Sales Tax Amount \$1.77 ~ 148

U-Haul Sales Items (Incl. Tax) \$75.99 ~ 150

Estimated Total \$146.21 \(\simeq 162

Prepaid Amount $\$0.00 \longrightarrow 154$



F16.12.

140

Credit Card	•	In-Town Rental
Baland	ce Due \$146.21	.5
Credit Card A	146.21	ign then the amount
Credit Card N		
Expiration	n Date 0202 (e.g. MMYY)	- 164
2nd Credit Card Number		,
Credit Card A	mount 0 For refunds enter a minus s	ign then the amount
Credit Card N	umber	√68
Expiration	n Date (e.g. MMYY)	
· F1	Help Cancel 1	Nëxt >
ebCARD		Page 1 of 1
Finish - In-Town Rental		In-Town Rental
	FINISH BUTTON st	
<u>User Me</u>		copies of the contract I for your records). dit Authorization

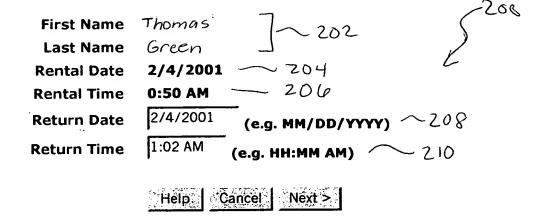
180

	i æ o		Fi	(RST-COPY=DEALER SECON	ID-COPY=CUSTO	MER	F16.15
	182	U-HAUL EQ		TAL CONTRACT ADDENDUM 01/27/01 9:55AM	M	In-Town Rental DOCUMENT #: 00000042	-184
	186 C	eb-C.A.R.D. Test 950104	User		•••••		,
	RENTED TO:	MIKE WIRAM	602-263-6840	2727 NORTH CENTRAL AV	Æ	PHOENIX AZ 85004	7
		B14838742 AZ	1011 Oct 20 195	1		SECONDARY ID: Car Registratio HONDA ACCORD	n 1999 / PB
				RETURN DATE-TIME: 0		-190	
			TRUCK - 17' E	Z LOAD MVR @ \$29.95 PER RENTAL EL 3359U MI/KM OUT: 1000 \$0.49 PER MI/KM x 0 = SAFEMOVE - YES	LKJ876 AZ	\$29.95 \$24.50 \$14.00	
			SUBTOTAL: SALES TAX:			\$68.45 \$1.77	192
<u> </u>			ESTIMATED F EQUIPMENT I	RENTAL CHARGE: DEPOSIT PAID:		\$70.22 \$70.22	
الأسا الأسال المساسمة المسالة المسالة			ADDITIONAL TOTAL CHAR	SUPPORT SALES ITEM		\$75.99 \$146.21	
TU =	٠		PREVIOUS PA PAID TODAY:		CA CC CC CM	1 \$146.21 2 \$0.00	194
			TOTAL PAID:			\$146.21	J
Ö			***	****** PLEASE RE	VD *********	*****	
	A.R.S. SECTI AND TIME SP.	ECIFIED FOR IT	S RETURN IN 1	UPON FAILURE TO RETURN	I SAID RENTAL E SEE SHALL BE SU ARS AND FINE OF	QUIPMENT WITHIN 72 HOURS O JBJECT TO MAXIMUM CRIMINA	F THE DATE L PENALTIES
	READIN	G AS INDICATE	ED ON THIS REI	REE TO PAY FOR AL FUEL UNTAL CONTRACT OR WILL	SED AND RETUR PAY A \$20.00 FUE S FUEL PURCHAS	N THE TRUCK WITH THE SAME ELING FEE PLUS \$2.00 PER GALL SED BY CUSTOMER. U-HAUL PA	ON FOR YS FOR OIL
				, E1/4	1/23/4	F	~196
	I CONFIR	M THAT THIS M		INITIALS:		E READING ON THE TRUCK. CU	
			NOWLEDGE I F		O AND UNDERST	***** TAND THE TERMS AND CONDITI ND THE APPROPRIATE USER'S G	
				XCUSTOMER'S SIGN			, ,
				DATE X DEALER'S (EMPLOYEE'	S) SIGNATURE		

THANK YOU

In-T wn Return

Verify Contract Information

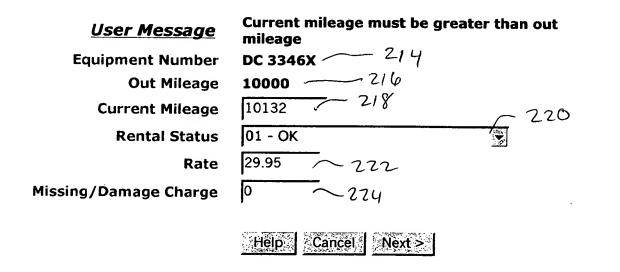


F16. 16

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Return Truck Information



Place Contract on-hold

230

In-T wn Return

User Message

You may place a returning contract on hold. This will put the equipment on your inventory, and you can complete the monetary portion of the contract later.

Place contract on hold?

Help Cancel Next >

F16.18

 $\int^{23} 2$

Г

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In-Town Return

~7211

Reimbursement Options

Reimbursement Options

Reimbursement Amount

(01) Oil, tire, or repair model

(02) VIP Certificate number

2nd Reimbursement

Reimbursement Options

Reimbursement Amount

(01) Oil, tire, or repair model

(02) VIP Certificate number

	1.239
Select from list	, <u> </u>
0 ~736	
238	

Select from list	
0	
,	

Help	Cancel	Next >
------	--------	--------



In-T wn Return

Cash/Check Amount Due or Refund Cash

\$112.16 -- 242 Balance

~ 244

Cash/Check Amount

For refunds enter a minus sign then the

amount

Cancel Next >

F16. 20

Page 1 of 1

In-Town Return

Corporate Move Information

\$112.16 **Balance Due**

0.00

Corporate Move Amount

For refunds enter a minus sign then the

amount

Corporate Move Account

Job Number

Purchase Order

Employee Name

- 260

Authorization Number

Call 1-800-528-6042 For Authorization \sim 25%

Help | Cancel | Next >

In-Town Return

Promissory Note

Balance

\$112.16

Promissory Amount

Help Cancel Next >

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UHAUL® Web C.A.R.D.®

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@ 1-800-223-6217

Transfer Options

Use these forms to Transfer trucks, trailers and equipment from one U-Haul entity to another. The Transfer In form will add items to your inventory and the Transfer Out form will remove items from your inventory.

Transfer In 272

Transfer Out — 74



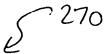
UHAUL® Web C.A.R.D.®

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Transfer Options



Use these forms to **Transfer** trucks, trailers and equipment from one U-Haul entity to another. The **Transfer In** form will add items to your inventory and the **Transfer Out** form will remove items from your inventory.

Transfer In 272

Transfer Out - 714



Computer Help?

Call your Traffic

Office or Phoenix

@ 1-800-223-6217

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Transfer In

C ntract Information

Dispatching Entity Number

Contract Number

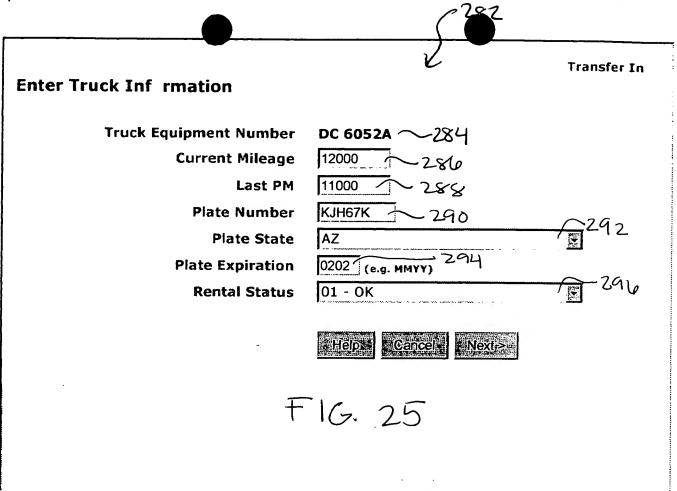
757000 ~ 278

99999988 2.80

Help

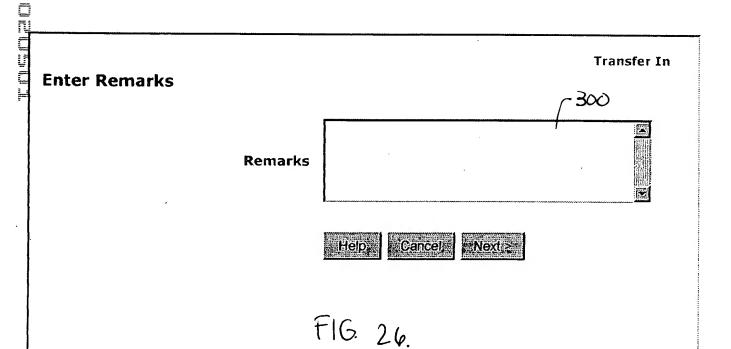
Cancel

...Next->-



WebCARD

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302

364 U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM MONDAY 01/29/01 7:48AM

Transfer In DOCUMENT #: 99999988 306

308 - Web-C.A.R.D. Test User

DISPATCHING DEALER: 757000 ~ 310

14' TRUCK

DC 6052A KJH67K AZ 12000 CUSTOMER'S SIGNATURE DATE DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

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Reservation Options

Use these forms to make or cancel One-Way or In-Town Reservations. Use the Remote Reservation forms if another U-Haul entity has made the reservation and collected the deposit or you are making the reservation but another U-Haul entity is providing the services.

In-Town Reservation / 327

One-Way Reservation ~324

Cancel Res rvation ~ 326

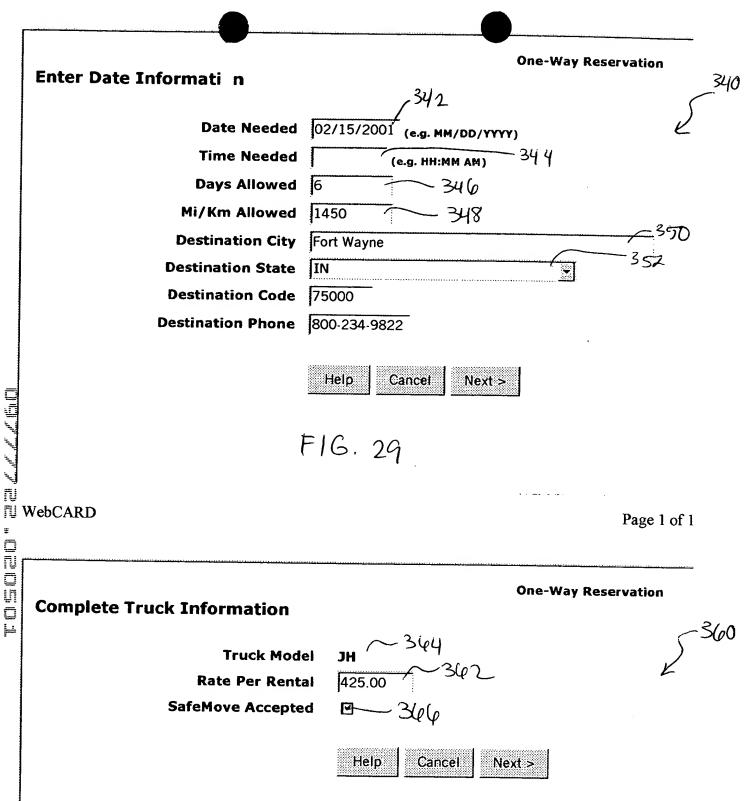
Remote In-Town Reservation (Dealer Collected Deposit)

Remot In-Town Reservation (Deposit Collected Elsewhere)

328

Remote One-Way Reservation / 33 a (Doolar Callested Denneit)





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Tel. Horn Red	
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Ξ	
	_

	One-Way Reservati n
Complete Serialized SRI inf rma	ition
	\sim 372
Serialized SRI Model	KO'
Rate Per Rental	10.00 / 374
SafeTow Accepted	, o
2nd Serialized SRI Model	
Serialized SRI Model	
Rate Per Rental	0.00
SafeTow Accepted	
3rd Serialized SRI Model	
Serialized SRI Model	
Rate Per Rental	0.00
SafeTow Accepted	
4th Serialized SRI Model	•
Serialized SRI Model	
Rate Per Rental	0.00
SafeTow Accepted	
5th Serialized SRI Model	
ebCARD FIG. 2	Page 1 of
More Service Equals More Money	One-Way Reservation
,	For a safe and efficient use of this equipment during the customer's move, make sure you offer U-Haul's valuable Supplemental Rental Items
	APPLIANCE DOLLY
<u>User Message</u>	FURNITURE DOLLY
	PADS 382
	ETC
	Add these types of items to their reservation on the next set of forms.
	Help Cancel Next >

CHAKAAT MAP CVEED

Credit Authorization Receiving Dispatching

and police

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🧿 reversals

other options

a reporting

Computer Help? Call your Traffic Office or Phoenix

@ 1-800-223-6217

Reporting Options

Use these options to review your current inventory, Reservations or Equipment Due. You can also view a list of Refunds given for the current business day. Use the Reprint function to view and print out any contract you have created. Use the Closing form at the end of each business day.

Closing

Inventory

Reservations /

Equipment Due /

Refund /





Moving Van Equipment

ON HAND

Equipment Number Model Number

 $s(\lambda)$

Status

428

422 Plate No. Plate State Plate Expire

BP 1234A EL 5556A

BP EL

OK OK

KJL888 ΑZ AA51735 AZ 0303 0901

ON RENTAL

Equipment Number Model Number Contract No. Plate No. Plate State Plate Expire

DC 4589Y

DC

00001122

987456 CA 0202

EL 3359U

EL

98989898

LKJ876

ΑZ

0909

Rotational Equipment

ON HAND

Equipment Number Model Number

Status

Plate No. Plate State Plate Expire

No Equipment of this type in your inventory

ON RENTAL

Equipment Number Model Number Contract No. Plate No. Plate State Plate Expire

EL 4627Y

EL

00001111

568789 AZ

0202

Support Rental Items (SRI)

ON HAND

Equipment Number Model Number

Status

Plate No. Plate State Plate Expire

AT 4578Y

AT

OK

458963 AK

0202

ON RENTAL

Equipment Number Model Number Contract No. Plate No. Plate State Plate Expire No Equipment of this type on Rentals

SRI

ON HAND

Model Numberr Quantity Total Quantity Rented Quantity Available

FD PO

0 38 0 12

26

UD

0

0

VM

1

0

0

1

Equipment Overdue

Contract No.	Date Due	Equipment Due	Customer
Contract No.	Date Dae		

Equipment Due

Contract No.	Date Due	Equipment Due	Customer
00000015	01/29/2001 12:00	DC 4589Y	Welsh, Bob
00000041	01/28/2001 09:00	EL 4627Y AV 1234A	WIRAM, MIKE
00000042	01/28/2001 10:00	EL 3359U	WIRAM, MIKE

Equipment On-Hold

_		· · · · · · · · · · · · · · · · · · ·		
11		1		
11	Contract No	Date Due	l Equipment Due l	l Customer II
-11	Contract No.	I Date Due 1	Lyuipinent Due	Customer
м		11		